

The following is a description of the codes and a series of questions and answers that other users had.

2	Since the last call, the device had no alarms set. Every 24hs the device calls to make sure the line is working. [WHITE]
4	The medications were taken at the scheduled time. [GREEN]
6	For 30 minutes the alarmed sounded and the medication was not taken at this time. [ORANGE] "Called #" if the person pressed 1. "Call failed #" if no one picked up the phone.
7	The unit is experiencing a malfunction or jam. Maybe it was overfilled. [RED] "Called #" if the person pressed 1. "Call failed #" if no one picked up the phone.
8	The device has been disconnected from the power source for over 24 hours. [YELLOW] "Called #" if the person pressed 1. "Call failed #" if no one picked up the phone.
0	After 6, 7, or 8 happen, the system called the phone number on file. The person answering the phone did not press 1. [currently white, should be orange, red or yellow]

3103287773	11/26/2003	2:56:06 PM	8	Called 13103287557
3103287773	11/26/2003	1:38:32 PM	7	Called failed 13103287557

3103287773	11/26/2003	11:55:02 AM	6	Call 13103287557
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1. What is the difference between |0060 and |1440?

13103287557	12/24/2003	7:39:39 AM	4	Sched 06:39-Taken 07:11 0060
13103287557	12/17/2003	11:50:18 AM	4	Sched 11:29-Taken 11:41 Sched 23:27-Taken23:56 1440

The 0060 indicates that the machine will call back in 1 hour.

The 1440 (60min x 24 hours) indicates the machine will call back in 24 hours. The times will be adjusted after the setup time to have the calls come in at low call times, i.e. 1:00 – 2:00 A.M.

2. What code will I see if we press 1 on the call?

3103287773	12/20/2003	3:40:17 PM	7	Called 13103287557
3103287773	12/20/2003	8:38:50 PM	7	Call ed 13103501930

Or

3103287773	11/26/2003	11:55:02 AM	6	Call 13103287557
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Or

3103287773	11/26/2003	2:56:06 PM	8	Called 13103287557
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3. What number does the device call? We want to make a disclosure for long distance calls? I can't find the box, what is the 800 number all the devices call to?

The device calls the number(s) that are placed in the boxes. Long distance is not a problem. All calls are charged the same with the 800 number.